#### **Consent to Electronic Communications:**

This consent to electronic communications provides (1) important information required by the Electronic Signatures in Global and National Commerce Act (E-SIGN Act) and (2) your consent to electronic delivery of all Required Disclosures relating to your use of the Software. References to "you" or "your" herein refers to the individual(s) submitting an income tax return through this Software or, in the case of a joint return, to each individual and to both individuals submitting this return. References to "we" or "us" herein refers to HRB Digital LLC, HRB Tax Group, Inc. or Bofl Federal Bank, as applicable. You are not required to consent to receiving disclosures electronically, but if you do not consent, you may not proceed with this transaction.

- 1.1 <u>Scope of Consent</u>. Your consent to receive Required Disclosures electronically applies to all Required Disclosures. As used in this consent, "Required Disclosures" means all notices, disclosures, communications, or other information required by law relating to your use of the Software. Examples of Required Disclosures that we will deliver electronically include:
  - a) Refund Transfer Disclosure
  - b) Application and Agreement for Refund Transfer and Refund Deposit Account
  - c) H&R Block Emerald Prepaid MasterCard Application
  - d) H&R Block Emerald Prepaid MasterCard Cardholder Agreement
  - e) What Does Bofl Federal Bank Do With Your Personal Information? (Bofl Federal Bank Privacy Notice)
- **1.2** <u>Hardware and Software Requirements</u>. In order to access, view, and retain Required Disclosures, you must have the following:
  - a) A personal computer or other device with sufficient hard drive capacity and an operating system, (i.e., Windows XP, Vista, Windows 7, Windows 8; or Macintosh OS 10.x) which is capable of accessing the Internet
  - b) Access to the Internet and an Internet browser which supports HTML 4.0 and 128bit SSL encryption and JavaScript, such as Microsoft Internet Explorer 8.0 and higher, Firefox 3 and higher, Chrome 10.0 and higher, or Safari 4.0 and higher
  - c) An email account and related software for accessing the email account
  - d) Software which permits you to receive and access Portable Document Format or "PDF" files, such as Adobe® Acrobat Reader® version 8.0 and above (available for downloading at <a href="http://www.adobe.com/products/acrobat/readstep2.html">http://www.adobe.com/products/acrobat/readstep2.html</a>)
- **1.3** Method of Delivery. We may provide Required Disclosures to you:
  - a) via e-mail at the e-mail address you designated to H&R Block (if any);
  - b) by access to the H&R Block website that will generally be designated in advance for such purpose or designated in an e-mail notice to you; or
  - c) in the course of your use of the Software including, without limitation, via a screen or page within the Software or via a link from within the Software to a web page containing the Required Disclosures.
- 1.4 Obtaining Paper Copies. You have the right to receive a paper copy of Required Disclosures upon request. We must receive your paper copy request within one hundred twenty (120) days from the date that we first provided the Required Disclosure to you. To request a paper copy of a Required Disclosure, send your request and fee to HRB Digital LLC, Attn: Research Team, P.O. Box 10435, Kansas City, MO 64171-0435.
- Required Disclosures electronically or your e-mail address changes, you must notify us in writing at the following address: HRB Digital LLC, Attn: Research Team, P.O. Box 10435, Kansas City, Missouri 64171-0435. Please provide your physical address and e-mail address to request the change. If you fail to notify us of a change in e-mail address, you understand and agree that any communications sent via e-mail will be deemed to have been provided or made available to you in electronic form. If you choose to withdraw your consent to receive Required Disclosures electronically, then you may be unable to access certain features or functionality that would otherwise be made available to you, or we may terminate your License to use the Software. Some notices may be "one-time" notices for which your consent may not practically be withdrawn after receiving the initial electronic notice.

- 1.6 <u>All Required Disclosures Are "In Writing"</u>. All Required Disclosures in electronic format from us to you will be considered "in writing." You should print or download for your records a copy of this Agreement and any other Required Disclosure that is important to you.
- 1.7 Confidentiality/Limitation of Liability. You understand that the Required Disclosures may be confidential in nature. We are not responsible for unauthorized access by third parties to information and/or communications provided electronically or for any damages, including direct, indirect, special, incidental or consequential damages, caused by unauthorized access. If you have any questions about these disclosures, you may contact us by telephone at 1-800-472-5625 (1-800-HRBLOCK).
- 1.8 <u>Your Consent</u>. By accepting and agreeing to this Consent to Electronic Communications, you agree and consent to the electronic delivery of Required Disclosures and to the terms herein. You also agree that we do not need to provide you with an additional paper (non-electronic) copy of the Required Disclosures unless specifically requested as described in Section 1.4 above.

## **Refund Transfer Disclosure**

### What You Need to Know About Refund Transfers

#### **Before You Apply**

- A Refund Transfer (RT) is not a loan, but is a bank deposit product that requires Bofl Federal Bank (Bofl), Member FDIC, to open a bank account (Refund Account) for you. A RT is intended for limited use and enables those who select it to direct the payment of tax preparation, software and other fees from their income tax refund.
- You may file your federal income tax return electronically without obtaining a RT, loan or other bank product and without any additional costs.
- You may receive a check or have your tax refund deposited directly into your existing bank account from the IRS
  without obtaining a RT or any other bank product and without incurring any additional costs.
- The cost of a RT, if applicable, will be deducted from your tax refund and will reduce your tax refund by the amount of the RT fee. You may obtain the full tax refund if you do not take a RT.
- If you claim the earned income tax credit (EITC), the cost of a RT, if applicable, will be deducted from your tax
  refund and will reduce your EITC benefit by the amount of the RT fee. You may obtain the full EITC benefit if you
  do not take a RT.

#### Your Options For Receiving Your Tax Refund

- If you file a paper tax return by U.S. mail and elect to receive your tax refund through the U.S. mail, you can expect your refund normally in 6 to 8 weeks after IRS acceptance\*. If you choose this option, you will be responsible for paying your tax preparation, software and other fees today.
- If you file your tax return electronically and elect to receive your tax refund through the U.S. mail, you can expect your refund normally in 21 to 28 days after IRS acceptance\*. If you choose this option, you will be responsible for paying your tax preparation, software and other fees today.
- If you file your tax return electronically and elect to receive your tax refund on your H&R Block Emerald Prepaid MasterCard®, another prepaid debit card owned by you, or your personal bank account, you can expect your refund within 21 days after IRS acceptance\*. If you choose this option, you will be responsible for paying your tax preparation, software and other fees today.
- The fee for a RT is \$34.95. The availability of your RT depends on when the IRS issues your tax refund, but is normally within 21 days after IRS acceptance\*. Your tax preparation, software and other fees are not due until our services are complete, which will be when your RT funds are delivered to you.

#### **Filing Options and Timeline**

Filing/Money Options	RT Fee	Timing*	Tax Preparation Fee Due Today?
Paper Return IRS Mailed Check	None	6-8 weeks	Yes
Paper Return IRS Direct Deposit to Your Bank Account or Emerald Card	None	5-7 weeks	Yes
E-filed Return IRS Mailed Check	None	21-28 days	Yes
E-Filed Return IRS Direct Deposit to Your Bank Account or Emerald Card	None	Within 21 days	Yes
E-Filed Return Refund Transfer to Emerald Card	\$34.95	Within 21 days	No
E-Filed Return Refund Transfer to Your Bank Account	\$34.95	Within 21 days	No

<sup>\*</sup>These are approximate times based on www.irs.gov and other available information. IRS does not guarantee a specific date that refunds will be received. Bofl and H&R Block do not guarantee a specific date for availability of money. Many factors can impact the timing of your refund and the processing of your return may take longer. Please note that based on the PATH Act of 2015, if you claimed either the Earned Income Credit or Additional Child Tax Credit, the IRS cannot issue your refund before February 15.

#### Debt

- When applying for a RT, H&R Block can and will determine if you have outstanding H&R Block prior year tax preparation fee debt, H&R Block Emerald Advance<sup>®</sup> line of credit debt, and certain other debt owed to Bofl or H&R Block and their affiliates and service providers.
- You should determine whether you have such debt prior to applying for a RT. You may obtain additional information
  on outstanding unpaid debt by calling 1-877-934-1328. By agreeing to a RT, you authorize and direct Bofl through
  its service providers, including H&R Block and Emerald Financial Services, LLC to deduct any amounts necessary
  to repay such outstanding debts.

#### **Cancelations / Denials**

Your RT application can be denied or canceled. If so, the fees in connection with the application will be refunded to
you. However if your RT application is denied or canceled you will still be responsible for paying the tax preparation,
software and other fees for services and/or products provided by H&R Block.

#### Other

- If the IRS does not issue your tax refund to your Refund Account within 21 days, you understand that you are still responsible for and agree to pay your tax preparation, software and related fees.
- Bofl offers low cost direct deposit accounts. To obtain more information, please visit http://www.bankofinternet.com
- The Federal government offers a wide variety of financial advice. To obtain more information, please visit http://www.mymoney.gov
- You may want to consider changing your income tax withholding, which could result in more income to you during
  the year and avoid having to wait for your income tax refund. Please visit www.irs.gov to locate the IRS
  Withholding Calculator and calculate your revised Federal income tax withholding amount.
- If you have any questions related to your RT, please call H&R Block at 1-800-472-5625.
- If you have any questions related to your H&R Block Emerald Prepaid MasterCard®, please call H&R Block at 1-866-353-1266.

Important Disclosure: Refund Transfer (RT) and H&R Block Emerald Prepaid MasterCard® are tax refund-related deposit products. RT offered through Bofl Federal Bank, Member FDIC. Fees apply. H&R Block Emerald Prepaid MasterCard® issued by Bofl Federal Bank pursuant to a license by MasterCard International Incorporated. Emerald Financial Services, LLC is a registered agent of Bofl Federal Bank. MasterCard is a registered trademark of MasterCard International Incorporated. Not available at all locations and to all applicants. Additional fees, terms, and conditions apply; consult your Cardholder Agreement for details. ID Verification required. ©2016 HRB Tax Group, Inc.



#### APPLICATION AND AGREEMENT FOR REFUND TRANSFER AND REFUND DEPOSIT ACCOUNT

I am applying for a Refund Transfer ("RT") from Bofl Federal Bank ("Bofl"), Member FDIC. I am also applying for a Refund Deposit Account ("RDA"). In this application and agreement (this "Application"), "H&R Block" means, collectively, HRB Digital LLC; HRB Tax Group, Inc.; Emerald Financial Services, LLC and their current or former subsidiaries and affiliates, as well as the successors, agents, assigns, and franchisees of any of them, as applicable.

#### 1. IMPORTANT INFORMATION ABOUT PROCEDURES FOR OPENING A NEW ACCOUNT.

TO HELP THE GOVERNMENT FIGHT THE FUNDING OF TERRORISM AND MONEY LAUNDERING ACTIVITIES, FEDERAL LAW REQUIRES ALL FINANCIAL INSTITUTIONS TO OBTAIN, VERIFY, AND RECORD INFORMATION THAT IDENTIFIES EACH PERSON WHO OPENS AN ACCOUNT. WHAT THIS MEANS FOR ME: WHEN I OPEN AN ACCOUNT, YOU WILL ASK FOR MY NAME, ADDRESS, DATE OF BIRTH, AND OTHER INFORMATION THAT WILL ALLOW YOU TO IDENTIFY ME. I MAY ALSO BE ASKED TO PRODUCE MY DRIVER'S LICENSE OR OTHER IDENTIFYING DOCUMENTS.

By checking the box below, I am indicating that I have read, understand, and agree to the terms of this Application above and on the following pages, including but not limited to: (a) Section 2 in which I agree that Bofl may use amounts received from my tax refund to pay certain debts owed to it or H&R Block; and (b) Section 10, to which I specifically authorize and consent, which contains an Arbitration Agreement in which I agree, among other things, to resolve disputes I have by arbitration on an individual basis rather than by jury trials or class actions. I ALSO UNDERSTAND THAT, BY SUBMITTING AN APPLICATION, I AM SUBMITTING TO A COLLECTION PROCESS THAT MAY RESULT IN MEREPAYING DEBT OR OTHER AMOUNTS, EVEN IF THE ENTITY TOWHICHIOWE SUCH DEBT OR OTHER AMOUNTS IS PREVENTED BY LAW FROM BRINGING ALAWSUIT AGAINST ME TO COLLECT THE DEBT OR OTHER AMOUNTS. I ACKNOWLEDGE THAT I CAN RECEIVE MY TAX REFUND IN APPROXIMATELY THE SAME AMOUNT OF TIME WITH A DIRECT DEPOSIT BY THE TAXING AUTHORITY OF MY REFUND INTO MY OWN SEPARATE BANK ACCOUNT WITHOUT PAYING ANY RT FEE. IF I HAVE ANY QUESTIONS CONCERNING ANY DEBT OR OTHER AMOUNTS I OWE TO H&R BLOCK OR BOFI, INCLUDING WHETHER I OWE ANY SUCH DEBT OR OTHER AMOUNTS AND, IF SO, THE SPECIFIC AMOUNT OF SUCH DEBT OR OTHER AMOUNTS, I SHOULD CALL 1-877-934-1328 PRIOR TO APPLYING FOR A RT OR AT ANY TIME THEREAFTER.

2. <u>Payment of Other Debt.</u> IF ANY STATE LAW DOES NOT PERMIT THE REPAYMENT OF ANY OF THE DEBTS LISTED BELOW IN THE MANNER SET FORTH, THE PROVISIONS OF THIS SECTION RELATING TO THOSE DEBTS SHALL NOT APPLY IN THOSE STATES.

With respect to any debt I owe to Bofl or H&R Block, and provided that such debt has not been discharged in bankruptcy, I authorize and direct the repayment of such debt, calculated as of the date of this Application, by having such debt deducted from my RDA established in connection with my RT.

PLEASE NOTE: If I have debt, I understand that Bofl may be acting as a debt collector to collect a debt and that any information obtained will be used for that purpose.

With respect to any debt that I owe, before forwarding payment for the debt, H&R Block will provide me with written notice of the amount of the debt and the right to notify Bofl that I dispute the debt, or any part of it, for 30 days after I receive the notice. If I dispute the debt, Bofl will not forward payment during this 30- day period, unless and until Bofl obtains verification of the debt and mails a copy to me.

# If I owe debt to more than one of the entities listed above, I authorize and direct Bofl to pay such debts in the order determined by Bofl.

- 3. Applicable Law. Except as provided in Section 10, this Application, and other information and documents related to my RT Application (collectively, "Documents") shall be governed by and construed, interpreted, and enforced in accordance with federal law and, to the extent state law applies, the laws of the State of Nevada except to the extent preempted by federal law (without reference to conflict of laws principles).
- 4. Important Information About RTs. I understand that: (a) a RT is not a loan, but instead is a bank deposit product that enables me to direct deposit my tax refund into my RDA and authorize Bofl to pay certain fees and debts from my RDA; (b) I will receive from my RT an amount equal to my federal tax refund, less tax preparation, software and related fees owed to H&R Block, the RT fee of \$34.95, any delinquent debt I owe to Bofl or H&R Block, and other authorized amounts. I can receive my federal tax refund in approximately the same amount of time with a direct deposit by the IRS of my tax refund into my own separate bank account for no additional fee; (c) The fee for a RT is \$34.95 ("RT Fee"); (d) I can file my tax returns electronically without obtaining a RT; (e) if I do not opt for an RT, the IRS will send me a refund check or electronically deposit my refund to my existing bank account; (f) the IRS normally makes an electronic deposit within 21 days after an electronic filing; (g) I will not receive the proceeds of a RT until Bofl receives my tax refund issued by the taxing authority; and (h) neither H&R Block nor Bofl can guarantee when any proceeds of a RT or a tax refund will be available to me.
- 5. <u>Deposit Authorization</u>. (a) After I apply for a RT, H&R Block will electronically transmit my tax return to the taxing authority and my Application to Bofl. I understand that I will agree to a deposit authorization to the taxing authority (the "Deposit Authorization") as part of my Application and electronic tax filing, and that the Deposit Authorization and this Application provide an irrevocable agreement to have my tax refund electronically deposited into a RDA in my name at Bofl. (b) If my Application is denied, Bofl will return any tax refund received to the taxing authority. (c) If Bofl does not receive my federal refund and a RDA is not opened, I still owe and agree to pay any tax preparation, software and related fees, but not any RT Fee, owed to Bofl or H&R Block. (d) If Bofl receives my federal or state tax refund, Bofl will look only to amounts deposited into the RDA for payment of the RT fees.
- 6. Refund Deposit Account. (a) I request and direct that a RDA be opened in my name upon Bofl's receipt of my tax refund for the purposes described in the Documents. The Annual Percentage Yield ("APY") and interest rate on the RDA will be 0%. This means I will not receive any interest on funds in the RDA. I understand that I cannot make withdrawals from or deposits to the RDA and that the funds in the RDA will be disbursed only as expressly provided in the Documents, except that I agree that Bofl may later change the disbursement method at my request. (b) I hereby authorize Bofl to deduct from my RDA my current tax preparation, software and related fees applicable to the preparation of my tax return, the RT Fee, any debt that I owe Bofl or H&R Block, and any related amounts authorized by me. (c) I understand and agree that the tax preparation, software and related fees owed to H&R Block are not paid at the time of filing, but dependent upon the Internal Revenue Service (IRS) funding my RDA and H&R Block completing all of the services associated with my RT. I further understand and agree that if the IRS does not issue my tax refund to my RDA, within 21 days after the IRS accepts my tax return for processing, that I am responsible for and agree to pay all tax preparation, software and related fees. (d) I understand and agree that I must pay for the tax preparation, software and any related services H&R Block provides when H&R Block's services are complete. H&R Block's services are complete when H&R Block notifies me that the proceeds of my RT are available, but in any event no more than 21 days after H&R Block e-files my tax return. Bofl may withdraw from my RDA any check I receive for a RT that I endorse and present for payment or to disburse money to me in accordance with my Application. (e) I will not receive any periodic statement for the RDA, but I will receive notice if funds in the RDA are not sufficient to disburse my RT or are used for any purpose other than disbursement of my RT. Bofl may, immediately after disbursement of all funds in the RDA, close the RDA without further notice to or authorization from me.

- 7. <u>Refund Transfer Fees</u>. The fee to establish and administer the RDA for my RT is \$34.95. The RT Fees are not imposed directly or indirectly as an incident to or condition of any extension of credit.
- 8. No Fiduciary Duty. I understand that for various fees received, H&R Block is acting only as my tax preparation software provider, my electronic filer, and the deliverer of an H&R Block Emerald Prepaid MasterCard® ("Emerald Card") with respect to this RT transaction (if applicable). I further understand that H&R Block is not acting in a fiduciary or confidential capacity with respect to me in connection with this transaction and that H&R Block has no other duties to me beyond the preparation of my tax return (if applicable), the transmission of my tax return information to Bofl, the electronic filing of my tax return with the taxing authority, notifying me of the availability of the proceeds of my RT, and the delivery of an Emerald Card (if applicable). I further understand that H&R Block has been appointed as the representative of Bofl in connection with this Application and the RT. I further understand that H&R Block will receive payments from Bofl in connection with a RT and Bofl may reimburse H&R Block for certain of its out-of-pocket expenses. I acknowledge that I have independently evaluated and decided to apply for a RT, and that I am not relying on any recommendation from H&R Block.
- 9. <u>Disclosure Information</u>. (a) "Information" means my 2016 federal and state income tax returns, any information obtained in connection with my tax return (including information relating to a possible offset of my tax refund or the possibility that my tax return is incorrect), and any information relating to my Application or any other Document, RT, or other financial service I have received or requested from Bofl. (b) "Authorized Parties" means Bofl and H&R Block; (c) The Authorized Parties may share Information to process my Application, to determine whether to approve my Application, to provide a RT to me, to collect Bofl and H&R Block debts or fees, as the case may be, to prevent fraud, and to otherwise administer or promote the program for RTs. (d) The Authorized Parties may disclose Information to the IRS, state taxing authorities and other entities that provide RTs or other financial services. (e) The Authorized Parties may call, or input my Information on any website of, the IRS or state taxing authorities in connection with my Application to, among other things, determine the status of my tax return or tax refund. The IRS and state taxing authorities may disclose information about me, my tax returns and my tax refunds to the Authorized Parties.

#### 10. Arbitration Agreement.

10.1. Scope of Arbitration Agreement. All disputes and claims between any one or more of the Bofl Parties (as defined below) and me shall be resolved through binding individual arbitration unless I opt out of this Arbitration Agreement using the process explained below. However, either the Bofl Parties or I may bring an individual claim in small claims court, as long as it is brought and maintained as an individual claim. All issues are for the arbitrator to decide, except that issues relating to the validity, enforceability, and scope of this Arbitration Agreement, including the interpretation of Paragraph 10.3 below, shall be determined by the court and not the arbitrator. For purposes of this Arbitration Agreement, the term "Bofl Parties" shall include Bofl Federal Bank; HRB Digital LLC; HRB Tax Group, Inc.; Emerald Financial Services, LLC; and any of their respective direct or indirect parents, subsidiaries, and affiliates. This term also includes predecessors, successors, officers, directors, agents, employees and franchisees of any of them.

Right to Opt Out of This Arbitration Agreement: I am not required to accept arbitration even though I must agree to this Application to receive my RT today. I may reject this Arbitration Agreement within the first 60 days after I agree to this Application, by fully filling out the form found at <a href="http://www.arbitrationoptout.com/bofi">http://www.arbitrationoptout.com/bofi</a>, or sending a signed letter to Bofl Arbitration Opt-Out, PO Box 5846, Kansas City, MO 64171. The letter should include my printed name, the first five digits of my Social Security Number, state, zip code, and the words "Reject Arbitration." If I opt out of this Arbitration Agreement, any prior arbitration agreement shall remain in force and effect.

- **10.2. How Arbitration Works.** Either party may initiate arbitration, which shall be conducted by the American Arbitration Association ("AAA") pursuant to its Consumer Arbitration Rules ("AAA Rules"), as modified by this Arbitration Agreement. The AAA Rules are available on the AAA's website <a href="https://www.adr.org">www.adr.org</a>, or by calling the AAA at (800) 778-7879. In the event the AAA is unavailable or unwilling to hear the dispute, the parties shall agree to, or the court shall select, another arbitration provider. Unless the Bofl Parties and I agree otherwise, any arbitration hearing shall take place in the county of my residence.
- 10.3. Waiver of Right to Bring Class Action and Representative Claims. All arbitrations shall proceed on an individual basis. The arbitrator is empowered to resolve the dispute with the same remedies available in court, including compensatory, statutory, and punitive damages; attorneys' fees; and declaratory, injunctive, and equitable relief. However, any relief must be individualized to me and shall not affect any other client. The arbitrator is also empowered to resolve the dispute with the same defenses available in court, including but not limited to statutes of limitation. The Bofl Parties and I also agree that each may bring claims against the other in arbitration only in their or my respective individual capacities and in so doing the Bofl Parties and I hereby waive the right to a trial by jury, to assert or participate in a class action lawsuit or class action arbitration, to assert or participate in a private attorney general lawsuit or private attorney general arbitration, and to assert or participate in any joint or consolidated lawsuit or joint or consolidated arbitration of any kind. If a court decides that applicable law precludes enforcement of any of this paragraph's limitations as to a particular cause of action, then that cause of action (and only that cause of action) must remain in court and be severed from any arbitration. The Bofl Parties do not consent to, and the arbitrator shall not have authority to conduct, any class action arbitration, private attorney general arbitration, or arbitration involving joint or consolidated claims, under any circumstance.
- **10.4. Arbitration Costs.** The Bofl Parties will pay all filing, administrative, arbitrator and hearing costs. The Bofl Parties waive any rights they may have to recover an award of attorneys' fees and expenses against me in arbitration.
- **10.5. Other Terms & Information.** This Arbitration Agreement shall be governed by, and interpreted, construed, and enforced in accordance with, the Federal Arbitration Act and other applicable federal law. Except as set forth above, if any portion of this Arbitration Agreement is deemed invalid or unenforceable, it will not invalidate the remaining portions of the Arbitration Agreement. Notwithstanding any provision in this Application to the contrary, the Bofl parties will not make any material change to this Arbitration Agreement without providing me with an opportunity to reject that change by following the directions in the Change in Terms. Rejection of any future change will not impact this or any prior Arbitration Agreement to which I have agreed.
- 11. Survival. The provisions of this Application shall survive the disbursement of my RT.
- 12. <u>Miscellaneous</u>. (a) References to "I" or "me" or "my" in the Documents shall refer individually to each applicant for a RT and to both applicants for a RT, and the obligations of such individuals under the Documents will be joint and several. The filing of an injured spouse form shall not relieve either applicant of any obligations under the Documents. (b) Except as otherwise provided, if any provision of the Documents or part thereof is deemed invalid, such invalidity will not affect any other provision of the Documents or part thereof. (c) Bofl may obtain information from third parties in connection with evaluating my Application. (d) Bofl may transfer, sell, participate, or assign all or a portion of any rights, fees, duties, or obligations relating to a RT, to H&R Block or a third party without notice to me or my consent. (e) Supervisory personnel of Bofl, H&R Block or their agents may listen to and record my telephone calls made in connection with my RT. (f) I agree that you may send any notices and billing statements to the address of the primary applicant and not to the address of the joint applicant if such address is different. (g) I understand that Bofl may change the terms of this Application from time to time in the future and to the extent and in the manner permitted by applicable law and in doing so, may add, remove or change existing terms. I understand Bofl will give me notice of any changed terms if and to the extent required by law.
- 13. <u>Certification</u>. I certify that the following are true: (1) Presently, I do not have a petition (whether voluntary or involuntary) filed and I do not anticipate filing a petition under federal bankruptcy laws; and (2) I have not had a debt with Bofl or H&R Block that has been discharged in bankruptcy.

Want to check the status of your refund? Call 1-866-761-1040 24 hours a day. If the IRS has released your refund and you have not received your money, call 1-800-HRBLOCK (1-800-472-5625).

Rev. 07/2015

# **FACTS**

# WHAT DOES BOFI FEDERAL BANK DO WITH YOUR PERSONAL INFORMATION?

## Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

## What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and account transactions
- Account balances and payment history
- Transaction history and credit history

# How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Bofl Federal Bank chooses to share; and whether you can limit this sharing.

Reasons we share your personal information	Does Bofl Federal Bank share?	Can you limit this sharing?
For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes— to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	No
For our affiliates' everyday business purposes— information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes—information about your Creditworthiness	Yes	Yes
For our affiliates to market to you	Yes	Yes
For nonaffiliates to market to you	Yes	Yes

# To limit our sharing

- Call 800-472-5625 our menu will prompt you through your choice(s) or
- Visit us online: www.hrblock.com/bank/pdfs/bofi-opt-out-information-sharing.pdf

#### Please note:

If you are a *new* customer, we can begin sharing your information 30 days from the date we sent this notice. When you are *no longer* our customer, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

### **Questions?**

Call 800-472-5625 or go to www.hrblock.com

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Who we are	
Who is providing this notice?	Bofl Federal Bank, also known as Bank of Internet USA, Bofl Advisor, Apartment Bank, UFB Direct, Annuitants Federal Bank, NetBank, Bank X, and Virtus Bank
What we do	
How does Bofl Federal Bank protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
	We restrict access to your personal information to our employees who need to know that information to provide your products and services.
How does Bofl Federal Bank collect my personal information?	We collect your personal information, for example, when you:
	<ul> <li>Open an account or deposit money</li> <li>Pay your bills or apply for a loan or line of credit</li> <li>Use your credit or debit card</li> </ul>
	We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
Why can't I limit all sharing?	Federal law gives you the right to limit only:
	<ul> <li>sharing for affiliates' everyday business purposes—information about your creditworthiness</li> <li>affiliates from using your information to market to you</li> <li>sharing for nonaffiliates to market to you</li> </ul>
	State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on your account.
Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies.  Our affiliates include companies with a common corporate identity or name.
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies.  Nonaffiliates we share with can include tax preparation companies,

### Other important information

Joint marketing

You may have privacy rights under various state laws including Vermont, California and Nevada. Bofl Federal Bank will comply with these laws to the extent they apply. We may telephone existing customers with offers for additional financial products. You have the right to opt-out of this contact by calling 1-800-472-5625 to add your name to our do-not-call/contact list. Nevada residents may also contact the Nevada Attorney General for opt out information by phone (775-684-1100); email (bcpinfo@ag.state.nv.us); or mail (100 N Carson St., Carson City, NV 89701). We may share your personal information with offshore service providers, for the limited purpose of providing a customer service call center for certain of the bank's products and services.

organizations, and other banks.

insurance companies, direct marketing companies, nonprofit

A formal agreement between nonaffiliated financial companies that

• Our joint marketing partners include finance companies, mortgage companies, insurance companies and investment companies.

together market financial products or services to you.